



# Premier Pampering Service

For those dogs who wish to upgrade to our premier pampering service, following is a list of features and benefits of the specially designed programme:

## Personal Dedicated Carer

Your dog's dedicated carer will provide exclusive service and attention throughout the duration of the training. They will call you regularly to report how well your dog is settling and personally see to your dog's exercise and play sessions. Pampering service includes at least three additional sessions per week of both walking and play over the standard course programme.

The allocation of a personal carer enables your dog to settle more quickly and comfortably with a familiar face who knows your dog's exact temperament, likes, dislikes, routine and diet requirements.

## Photo Greetings and Updates

In addition to receiving more personalised and detailed progress reports and DVD's, we will also include up to three digital photographs per week of your dog in training sessions, playing, resting peacefully or just being pampered!

You will feel so much better about your dog's care and training progress when you read your detailed reports and see pictures of them enjoying themselves in many different aspects of their daily activities.



## Visual Aftercare Support

Royvon stocks DVD recorders for loan to our pampering customers to be used as part of our aftercare support services.

We demonstrate and teach the obedience skills at course conclusion; however the programme will only be as successful as your commitment to learning and practising the exercises in your home environment. And because some customers believe to be properly following the instruction, we often times find that minor adjustments make all the difference in maintaining the control. Therefore, video recording the training sessions at home is a valuable tool in enabling us to provide quality and comprehensive instruction.

## Daily Grooming Sessions

Given the requirements of your pampered dog's coat and sensitivities, we will arrange:

- Daily brushings
- Light massages and relaxation rub-downs
  - Nail trim
  - Teeth brushing
  - Ear cleaning, and
  - Course end shampoo and trim

After all, you want your pampered dog to be obedient and look & feel their best.



## Customised Accommodation

We will custom decorate your dog's guest quarters for the best possible comfort, arrangements include:

- Larger accommodation
- Custom piped music
- Personal bedding, toys and accessories and choice of additional comfort items, such as blankets, carpet squares and privacy curtain.



Some dogs are much more comfortable with their familiar sights and sounds and smells. Some are also more sensitive to certain fabrics, flooring and the need for privacy. Our goal is to create a home-away-from-home environment for maximum comfort.

## Personal Web Page

We will design a personal web page of your dog to include a picture, profile and training story. We will post the page to our web site and provide you with an exclusive URL to share with friends and family.

## DVD Daily Video Diary

Every 5-7 days you will receive a DVD of that week's daily training and pampering sessions. You will see first hand how well your dog has settled, is being pampered and how the training is progressing. The DVD will also help show you how the Trainer is working with our dog and enable you to observe their use of voice and posture to help you in your training sessions at home.

## All-Inclusive Customised Binder

Whilst the standard programme includes a personalised binder, our pampered guests will also receive customised breed and training references specially prepared from the actual training sessions at course conclusion.

References will discuss in more depth your dog's temperament and the nuances of catering the training methods to them for the most effective results.

This is available at an all in purchase price (see below) or you can pick and mix individual pampering extras as priced individually. Please advise a member of the Royvon team if you request any of the following.

Prices for each service are as follows:-	
Personal Dedicated Carer	£100
Photo Greetings and Updates	£30
DVD - Personal Video Diary	£220
Personal Luxury Accommodation	£120
Personal Web Page	£70
All - Inclusive Customised Binder	£60
All + VAT	

The Royvon Premier Pampering Package - £425.00 + VAT (additional service)